

Professional Development

For more information or for course outlines, please call 914-686-0600 or email info@mentor-services.com

2-Day Business Writing Workshop
Advanced Executive Leadership Program
Bridge Calls - Taking Command and Control
Building Better Work Relationships: New Techniques for Results-oriented Communication
Certified Associate in Project Management (CAPM)
Communicating Up, Down and Across the Organization
Communication and Interpersonal Skills: A Seminar for Technical Professionals
Confronting the Tough Stuff: Advanced Management Skills for Supervisors
Data Center Certification
Dynamic Listening Skills for Successful Communication
e-Business Infrastructure for Managers Bundle
Effective Project Leadership: Building High Commitment Through Superior Communication
Effective Technical Writing
Effective Telephone Skills
How to Communicate with Diplomacy, Tact and Credibility
Information Technology Project Management
Introduction to Systems Analysis & Design
ITIL Executive Awareness Program
ITIL Executive Overview
ITIL Foundation Certificate Training
ITIL Practitioner Certification Boot Camp
ITIL Practitioner: Availability Management
ITIL Practitioner: Capacity Management
ITIL Practitioner: Change Management
ITIL Practitioner: Configuration Management
ITIL Practitioner: Financial Management
ITIL Practitioner: Problem Management
ITIL Practitioner: Security Management
ITIL Practitioner: Service Desk and Incident Management
ITIL Practitioner: Service Level Management
ITIL Service Manager Certification
Leading with Emotional Intelligence
Microsoft Project 2003: Enterprise Project Management
Microsoft Project: Intermediate
Planning and Managing Organizational Change
Power of Persuasion for Technical Professionals
Principles of Change Management
Process Management: Applying Process Mapping to Analyze and Improve Your Operation
Project Management for Software Development
Project Management Professional (PMP)
Project Management Professional for Certification
Project Management: Earned Value Project Management Workshop
Project Management: Fundamentals
Relational Database Design
Responding to Conflict: Strategies for Improved Communication
Security+ Curriculum
Software Quality Assurance
Software Testing and Inspection Methods
Survival Skills for Supervisors
Taking on Greater Responsibility: Step-up Skills for Nonmanagers
Technical Project Management
The Grammar Course
The Voice of Leadership: How Leaders Inspire, Influence and Achieve Results
Time Management
User Requirements for Software Development